

## **Job Description**

### **Climbing Manager**

**Organization:** Arkansas Valley Adventure

**Primary Location:** Granite Outpost

**Schedule:** Full-time

**Target Start Date :** May 14, 2010

**Target End Date:** Sept 6, 2010

**Pay Rate: \$10 hr + up to 12% end of season bonus based on mid-season and end of season reviews**

#### **Description:**

- Maintain an accurate inventory at all times of AVA's rock climbing equipment.
- Organize and clean all climbing gear preseason.
- Ensure that safety standards for our equipment and procedures are upheld at all times.
- Train all climbing guides in safety, gear and proper technique.
- Forecast large use days and ensure that needs are met for all climbing related trips.
- Make sure that climbing zones are clean and safe for our guests and guides.
- Assist Operations Managers with end of season closing duties.
- Attend weekly management meeting
- Work positively and effectively as part of a team environment
- Act as a Team Leader (see job description)

## **Job Description**

### **Team Leader**

**Organization:** Arkansas Valley Adventure

**Primary Location:** Granite Outpost

**Schedule:** Full-time

**Target Start Date:** May 14, 2010

**Target End Date:** Sept 6, 2010

**Pay Rate:**

#### **Description:**

- Fulfill all requirements of Guide position (II or III)
- Monitor and oversee a team of 4 to 6 guides.

- Act as role model for all employees; provide information about procedures and protocol; assist in creating an enjoyable workplace that is both efficient and positive
- Field concerns from TLs and management staff regarding team members.
- Be available on a regular basis for counsel of team members and to relay concerns between guides and management
- Assess concerns of team members and decide whether they can be resolved personally or need to be taken higher up the management chain.
- Report to operations manager about status of team.
- Regularly stop in as team members' trips are returning in order to stay informed on their performance.
- Create opportunities for the group to interact as a team
- Attend weekly management team meeting